



Childcare Inspection Report on

Butterflies Day Nursery Tredegar

**Unit J & K
Crown Business Park
Tredegar
NP22 4EF**



Date Inspection Completed

25/06/2019

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Description of the service

Butterflies Day Nursery Tredegar is registered with CIW (Care Inspectorate Wales) to provide day care for up to 66 children under 12 years of age. It is situated on a business park on the outskirts of Tredegar. The setting operates from 8am to 6pm weekdays. It is open Saturdays and from 7am on weekdays on request from parents. The nursery offers a variety of options for parents including full and part time places, a wrap-around service from several local schools, and an out of school and holiday club. The nursery is owned and managed by two Registered Persons/Persons in Charge (RPs/PiCs), Hilary and Hannah McPherson. This is predominantly an English language service with good use of the Welsh language as part of the daily routine.

Summary

1. Overall assessment

This was a focused inspection to consider the matters of regulatory non-compliance raised at the inspection in March 2019. The non-compliance issues related to insufficient numbers of staff which resulted in inadequate outcomes for some children, and registers not always being completed appropriately. In this report we have only commented on children's well-being and other areas relevant to the non-compliance.

2. Improvements

The setting has addressed the non-compliance identified at the previous inspection: There is a suitable number of staff to meet the children's needs, and registers show clearly the times of attendance of the children and the names of the persons looking after them.

The setting has considered the recommendations highlighted at the previous inspection: Children have suitable opportunities to practise their self-help skills and an accurate record to reflect times each member of staff is present in the nursery is provided. There are systems in place to encourage staff to contribute to the development of the service. The effectiveness of these will be considered at the next inspection.

3. Requirements and recommendations

The service is meeting their regulatory responsibilities so there were no areas of non-compliance identified at this inspection. We made some recommendations to develop the service. These are discussed in the body of the report and listed in section five.

1. Well-being

Our findings

Nearly all children make choices about their play. Most children select the resources they wish to play with and follow their interests. For example, some children chose to splash in the puddles while others chose to ride on bikes or sing and dance with staff. Older children contribute their ideas about what they would like to do during the school holidays.

Children are settled and form close relationships with their carers. They approach them easily for extra support and cuddles and involve them in their play, knowing they will join in and engage with them in their activities. For example, younger children included the member of staff in their dramatic play and children outside invited staff to play a game of catch with the balls. Children enjoy responsive and attentive care from staff who know their individual preferences and routines very well. For example, one baby was going off to sleep easily whilst being cuddled by their key worker as this is the routine they are used to at home. Overall, during lunch times, babies are secure and settled as their personal needs are largely met by a consistent member of staff in a quiet environment. However, changes of staff at these times occurs sometimes and the environment can become noisy which may unsettle particularly the very young children. The RPs are continuing to look at ways to improve this.

Nearly all children are happy and enjoy their play. They are generally eager to take part in their freely chosen activities and show enthusiasm during more adult-led activities. For example, the two and three year old children enjoyed listening to their Welsh book about Ticw the teddy, following the story with their own individual book and responding in Welsh to questions from the staff. Younger children enjoyed catching bubbles, messy play and completing jigsaws. They participated suitably during their adult-led circle times, listening to the stories and joining in with 'beth sydd yn y boc', even though they had been sitting for quite some time. When the lorry arrived with some soil for their new planters, the children really enjoyed going out to watch and waved excitedly at the lorry driver. Babies generally enjoy a good range of play activities including sensory and physical play. However, during our visit one of the activities provided for some of the babies did not adequately promote their developmental needs or build on their natural curiosity.

Children are becoming increasingly independent in line with their age and stage of development. For example, they manage their food and put on their coats with increasing levels of success, receiving good levels of support when needed. They confidently help themselves to their resources and find what they want to play with. They are developing their self-help skills at meal times, for example, pouring their own drinks, and helping to clear up afterwards.

2. Care and Development

Our findings

This was a focused inspection to look mainly at the issues of non-compliance identified at the previous inspection. We therefore did not look at this theme at this inspection. This theme will be considered at the next inspection.

3. Environment

Our findings

This was a focused inspection to look mainly at the issues of non-compliance identified at the previous inspection. We therefore did not look at this theme at this inspection. This theme will be considered at the next inspection.

4. Leadership and Management

Our findings

This was a focused inspection to look mainly at the issues of non-compliance identified at the previous inspection. We therefore looked at areas within this theme which related to the non-compliance and recommendations made.

Leaders have taken suitable measures to address the areas of non-compliance identified at the previous inspection. The RPs ensure there is an appropriate number of suitably qualified staff to support the needs of children throughout the day. They ensure staff are deployed so that children are cared for by their key worker or consistent carer as much as is reasonably possible. The RPs have suitably defined roles and ensure one of them is always supernumerary so they can support staff appropriately and ensure the service runs smoothly. There are appropriate systems for the recruitment and induction of staff, and CIW is notified of new staff as required by the regulations. However, the RPs had overlooked the need to inform CIW of staff who had left the service. This was addressed during the inspection. Daily documents show clearly the times of attendance of children and the names of the persons looking after them.

There are systems in place to involve staff in the development of the service and help them feel motivated. For example, staff contribute to the agenda for staff meetings and their views are considered. Staff told us changes are made in response to their ideas. The effectiveness of these systems will be considered more fully at the next inspection.

5. Improvements required and recommended following this inspection

5.1 Areas of non-compliance from previous inspections

- Regulation 27 (a)(b)– Staffing: This was because the registered persons had not ensured that at all times there was a sufficient number of suitably qualified staff looking after relevant children.
 - This resulted in poor outcomes for some children. We therefore issued a non-compliance notice in relation to this.

- Regulation 30, Schedule 3.6 - Keeping of records: We advised the registered persons that improvements were needed in relation to the daily attendance registers. This was because the registers did not always show the times of attendance of the children or the names of the persons looking after them.
 - A notice was not issued on this occasion as there was no immediate impact for children using the service. We expected the registered persons to take immediate action to rectify this.

5.2 Areas of non-compliance from this inspection

None. At this inspection we found the above non-compliance had been met.

5.3 Recommendations

- Continue to make improvements to the babies' mealtimes so they are not eating in an environment which becomes noisy and busy and they are fed by a consistent member of staff as much as practically possible.
- ensure all activities for the very young children are designed to promote their development, and give them appropriate opportunities to make choices and explore;
- consider the length of adult-led activities for the toddlers, and
- continue to involve staff in the development of the setting.

6. How we undertook this inspection

This was a full inspection undertaken as part of our normal schedule of inspections. One inspector undertook one visit to the service.

- We observed the children undertaking their activities and the care provided by the staff;
- we looked at some records and documents including staff files and registers;
- we spoke with the RPs and staff present during the inspection to obtain their views and clarify information about the running of the setting and future plans, and
- our findings were fed back to the RPs and all recommendations were discussed.

Further information about what we do can be found on our website:

www.careinspectorate.wales

7. About the service

Type of care provided	Children's Day Care Full Day Care
Registered Person	Hannah McPherson Hilary McPherson
Person in charge	Hannah McPherson Hilary McPherson
Registered maximum number of places	66
Age range of children	Birth to 12 years
Opening hours	8am to 6pm weekdays 7am weekdays and Saturdays on request
Operating Language of the service	English
Date of previous Care Inspectorate Wales inspection	11 March 2019
Dates of this inspection visit	25 June 2019
Is this a Flying Start service?	No
Is early years education for three and four year olds provided at the service?	No
Does this service provide the Welsh Language active offer?	This is a service that does not provide an "Active Offer" of the Welsh language. It does not anticipate, identify or meet the Welsh language needs of people/children who use the service. This is because the service is situated in a primarily English speaking area. However, we recommend that the service provider considers the Welsh Government's "More Than Just words" strategic guidance for Welsh language in social care.
Additional Information: None	

Date Published 16/08/2019