Delivering a Digital Wales

Digital Wales maps out a brighter
digital future for *everyone* in Wales.

www.wales.gov.uk/digitalwales

www.cymru.gov.uk

Digital technologies and online services have already revolutionised many aspects of the way we live and we are heading towards a future where they will play an even bigger part in our lives. That should also mean they will play a *better* part, and **Digital Wales** is the Welsh Government's agenda for delivering a brighter digital future for everyone in Wales.

Our Vision: Wales – a Truly Digital Nation

We want:

- Everyone in Wales to enjoy the benefits of digital technologies.

- Solid ICT skills for children and adults.

- More convenient and efficient public services with joined-up delivery of education, health and social care.

- A thriving economy driven by our technology research and development.

- Flourishing Welsh cultural creativity.

- Enhanced mobile and wireless coverage across Wales.

These are all part of our vision for making Wales a truly digital nation. To deliver it, we will make sure everyone can access digital technologies and information, and acquire the skills to make the best of them. Clever uses of technology will enhance learning and teaching methods. Our digital and ICT research and development will boost productivity at work, and feed innovative technology into our economy. Our high speed broadband and mobile phone infrastructure will be in place and ready for the future.

Overall, we will be among the best in the world in providing services, information and technologies that make life better for everyone in Wales.

The Challenge

Achieving this vision will not be easy. Digital technologies are constantly evolving. New challenges and opportunities appear on a daily basis. If we are to succeed in moving Wales to the front rank of countries exploiting digital technologies, we need to be both innovative and creative in our approach to developing solutions.

Cymru Ddigidol Digital Wales

We propose to address this challenge by structuring our activities around 5 fundamental themes:

Inclusivity: We want Wales to be a more inclusive, sustainable and prosperous society. Making sure everyone can enjoy the benefits of technology is a key part of that.

Skills: ICT skills will be part of all our children's education, and we will use technology to improve teaching methods and learning. Beyond schools, we will ensure that everyone in Wales can acquire the basic skills and confidence to get online and use digital technologies. We will also help train people in more specialist skills for industry.

Economy: We want to drive economic growth. We will support Welsh companies to network with research departments to create and commercialise new digital technologies. We will help more Welsh companies to exploit these developments to innovate, grow and access new markets, especially in our priority sectors.

Public services: We will make more public and government services digital so they are easier to access and become more efficient and convenient. Through effective use of technology, people will be able to better deliver these services, and maximise use of resources.

Infrastructure: To deliver all the benefits of digital technology, we aim to ensure that all residential premises and businesses in Wales will have access to high speed broadband by 2015. We will continue to work to eliminate 'not spots' and to ensure that there is fair and equal access to higher speed broadband. We are actively working to improve mobile coverage across Wales too.

The Delivering a Digital Wales Outline Framework explores the specific challenges faced in each of the 5 themes and sets out major targets on a number of issues. We have published detailed delivery plans for each theme.

Our Approach

We are taking an integrated, holistic approach to achieve our vision. We will bring together and work with a range of partners, from businesses to community groups. We will use expert advisors on the Digital Wales Advisory Board to ensure we focus on the key priorities.

The Welsh Government is fully behind making Wales a smarter, better connected society and economy – and helping everyone enjoy the benefits as soon as possible. So we will pave the way for partnerships, and make sure the public sector does whatever it needs to do, to make things happen.

Delivering an Inclusive, Sustainable, Prosperous Society

Thriving and Competitive Digital Economy

Skilled and Competent People

Transformed Public Services

First Class Digital Infrastructure