Supporting People

By
- Making them aware of the information and advice that will be made available to all
- Informing carers of their equal right to assessment for support
- Supporting their independence
- Helping them to make their own decisions

Principles of the Act

- People - putting the individual at the centre by giving them a stronger voice and control over services they receive
- Well-being - supporting people to achieve their own well-being building on a person's circumstances, capabilities, networks and communities
- Earlier intervention - more preventative services, supporting people before their needs become critical
- Working together - stronger partnership working between all parties involved

Promoting well-being

Staff must
- Promote the well-being of people who need care and support, and carers who need support
- Seek out the person's wishes and feelings
- Respect their dignity
- Take into account their culture, beliefs and other characteristics

Working together

- As part of the team to support a person, you will work together with individuals and their families, as well as other organisations, to identify solutions and responses to need
- Generally, Local Authorities, Health Boards and NHS Trusts will work closely together to ensure better integration of health and social care

Safeguarding

- You should ensure you continue to prioritise safeguarding both for children and vulnerable adults
- If you have reasonable cause to suspect an adult or child is at risk, you must report this to the local authority

How will the Act affect social care staff?