

Social services national outcomes framework

Who is this for?

People who need care and support and carers who need support.



Llywodraeth Cymru
Welsh Government

What is the purpose of the framework?

- To describe the important well-being outcomes that people should expect in order to lead fulfilled lives. This will give people a greater voice and more control over their lives and enable them to make informed decisions to ensure they engage in improving their well-being.
- To set national direction for all services working in partnership with people to understand what matters to them and to build on people's strengths and abilities to enable them to maintain an appropriate level of independence with the appropriate level of care and support.
- To provide greater transparency on whether care and support services are improving well-being outcomes. This will shine a spotlight on what needs to be done to improve well-being rather than focussing on processes involved in delivering care and support.

www.gov.wales

Why are we producing this?

The Social Services and Well-being (Wales) Act 2014 requires Welsh Ministers to specify outcomes to be achieved in terms of the well-being of people who need care and support and carers who need support. Welsh Ministers must report on the progress made towards the achievement of well-being.

Who contributes to this?

This framework measures the impact that people and services make to achieve well-being.



Who developed this?

People told us what matters to them and how we should measure this.



How is it measured?

The national outcomes framework has been published here: <http://gov.wales/topics/health/socialcare/well-being/?lang=en>



Data has already been published on My local health and social care website



We will produce an annual written report