

WELSH HEALTH CIRCULAR



Llywodraeth Cymru
Welsh Government

Issue Date: 16 July 2018

STATUS: ACTION / INFORMATION

CATEGORY: PERFORMANCE / DELIVERY

Title: Phase 2 – primary care quality and delivery measures

Date of Expiry / Review: Ongoing

For Action by:
All health boards

Action required by: ongoing
See paragraph 5

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Enclosure(s): None

1. In 2014, the health board directors of primary, community and mental health were tasked by Welsh Government with developing a national set of primary care quality and delivery requirements and measures as part of the Welsh Government 'Our plan for a primary care service for Wales up to March 2018'. Phase 1 measures were agreed in December 2014. The measures covered the six domains of the NHS Outcomes framework and the six themes of the Health & Care Standards for Wales. Health Boards can currently access the Phase 1 data within the NWIS Primary Care Information Portal.
2. The health board directors of primary and, community care have agreed a second, more population outcome focused, set of primary care quality and delivery measures for use at health board and cluster level. These will inform the monitoring of progress with improving primary care.
3. For implementation purposes, this second set of measures is set out as Phase 2A and Phase 2B. The data needed for the Phase 2A measures are more readily accessible and therefore can be implemented, and used, with immediate effect. These measures are now live on the Primary Care Information Portal and can be accessed by selecting Primary Care Measures from the Main Menu.
4. NWIS has developed a national portal for health boards to help with the reporting of the measures. It allows those who are reporting on them to toggle between views and drill down to health board and cluster level. The following is a link to the portal:
<http://qig01srvisdlogi/pcip/rdPage.aspxrdReport=PrimaryCareIndicators.Readme&rdRnd=46590>
5. From this financial year (2018-19), health boards, through their clusters, should use their performance against these measures to inform all plans to adopt and adapt the transformational model for primary and community care and monitor the impact of these plans on the cluster population's health and wellbeing. The Welsh Government will use these measures as a basis for discussions on the scale and pace of change and improvement.
6. Further, once for Wales work, to introduce the Phase 2B measures will commence when there is evidence of routine use of the existing measures by health boards.